

About us:

St. Louis Professionals for Healthcare Quality (SPHQ) was created to support the professional education and development of healthcare quality professionals who work in and around the St. Louis area and is committed to providing members with local and national healthcare quality educational programs.

If you would like more information about the organization, please contact us via the internet at: www.sphq-mo.org, or contact any of the board members listed on the website. We would love to share with you the benefits of being a member.

Who should attend?

Anyone committed to the betterment of healthcare quality and patient safety:

- Allied Health Professionals
- Brokers, Consultants
- Coalitions
- Employers
- Government Agencies
- HR/Benefits Departments
- Hospitals
- Managed Care Organizations
- Peer Review Organizations
- Pharmaceutical Companies
- Pharmacists
- Physicians
- Quality Improvement Organizations
- Third Party Payors

This activity will be submitted to the National Association of Healthcare Quality for CPHQ CE credit.

Speakers:

Nevin Whitelaw
Vice President
SMT, Inc.

Sidney D. Watson, JD
Professor of Law
Saint Louis University School of Law

**Laurie D. Wolf, BS, MS, CPE,
ASQ-CSSBB**
Management Engineer
Human Factors Engineer
Barnes-Jewish Hospital

Lauri K. Tanner, RN, MSN, FACHE
President and CEO
Ranken Jordan - A Pediatric
Specialty Hospital



Presents our

Annual
Education Conference

Refocusing the Quality Lens



Location:
Spazio at Westport
12031 Lackland Road
St. Louis, MO 63146

Program Objectives

By the end of the program you should be able to:

- Understand the implications of regulatory requirements on healthcare quality.
- Understand the impact healthcare reform will have on healthcare quality.
- Understand Human Factors relationship to patient safety and quality.
- Have an appreciation of placing the patient first and the effect this naturally has on quality.



Program Agenda

7:30 - 8:00 a.m.

Registration/Continental Breakfast

8:00 - 8:15 a.m.

Welcome and Announcements
Beau Richmond, MA, CPHQ
SPHQ President

8:15 - 9:45 a.m.

Nevin Whitelaw

*Quantifying Quality: The Impact of DVT/PE
Quality Measures, Patient Safety & Efficiency
Initiatives*

9:45 - 10:00 a.m.

Break

10:00 - 11:30 a.m.

Sidney D. Watson, JD

Health Reform Legislation

11:30 - 12:30 p.m.

Lunch

12:30 - 2:00 p.m.

Laurie D. Wolf, MS, CPE, ASQ-CSSBB

*Using Human Factors Methods to Enhance
Quality of Patient Care*

2:00 - 2:15 p.m.

Break

2:15 - 3:45 p.m.

Lauri K. Tanner, RN, MSN, FACHE

Love What You Do

3:45 - 4:00 p.m.

Door Prizes and Networking

Program Registration

Seminar Fees:

\$50 (Registration Fee) for active 2010 Members
\$90 (Registration and Membership Fee) Non-Members

To register, please complete this form and return with check payable to:

**St. Louis Professionals for Healthcare Quality
(SPHQ)**

The **registration deadline is May 7, 2010**. You will receive confirmation by e-mail.

Overnight Accommodations:

Comfort Inn

12031 Lackland Road
St. Louis, MO 63146
(314) 878-1400

Name: _____

Title: _____

Organization: _____

Address: _____

Phone: _____

E-Mail: _____

SPHQ Member ___ Yes ___ No

Contact Person:

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SPHQ Treasurer
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